## COMMONWEALTH OF KENTUCKY

## BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

APPLICATION OF BIG RIVERS ELECTRIC )
CORPORATION FOR AN ORDER PERMITTING )
DEVIATION FROM THE REGULATION )
REQUIRING TARIFF INCLUSION OF )
PROCEDURES FOR MONITORING CUSTOMER )
USAGE

CASE NO. 92-287

## ORDER

IT ORDERED that Big Rivers Electric Corporation ("Big Rivers") shall file an original and 10 copies of the following information with this Commission, with a copy to all parties of record. Each item of the data requested should be tabbed and each page of each response appropriately indexed, for example, Item 1(a), Page 2 of 6. Include with each response the name of the person responsible for responding to questions relating to the information provided. Careful attention should be given to copied material to ensure that it is legible. The information requested herein is due no later than August 25, 1992. If the information cannot be provided by this date, Big Rivers should submit a motion for an extension of time stating the reason a delay is necessary and include a date by which the information will be furnished. Such motion will be considered by the Commission.

Paragraph (5) of the application indicates that Big
 Rivers monitors customers' usage on a regular basis (emphasis added).
 Does this monitoring consist of the review of substation

usage reports and the testing of meters also referred to in paragraph (5)?

- 2. Paragraph (6) of the application indicates that Big Rivers has procedures in place to draw its attention to unusual deviations in customers' usage and to determine the reasons for any unusual deviation. Do those procedures consist of the review of substation reports and the testing of meters referenced in paragraph (5) or are there other procedures not identified in the application? Provide any additional procedures not included in the application.
- 3. Describe the amount of detail included in Big Rivers' monthly review of its substation usage reports.
- 4. The only substantive difference between 807 KAR 5:006(10)(3), which became effective February 28, 1992, and the comparable prior regulation is that the current regulation requires that customers' usage be monitored at least annually (emphasis added). Provide an explanation and/or clarification as to which component of the regulation is the reason for the requested deviation.

Done at Frankfort, Kentucky, this 10th day of August, 1992.

PUBLIC SERVICE COMMISSION

For the Commission

ATTEST:

Executive Director